

February 2010

# Teleconnections



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**Webster-Calhoun**  
Cooperative Telephone Association

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## SWEET Changes to Internet Service!

Over the last couple months WCCTA has made some sweet changes to High-Speed Internet. The speed of your Internet service is now doubled!! If you have Fiber to the Home High Speed Internet you are now enjoying download speeds of up to 3MB!! In addition, you can also have up to FIVE FREE e-mail addresses AND Webster-Calhoun is now providing ESPN360.com as part of your Internet service.

Webster-Calhoun is also in the process of phasing out antiquated Dial-Up Internet equipment. Dial-Up Internet is no longer available to new customers and current users will be receiving a letter soon with more details.

### Construction Updates:

Cold winter weather and snow are slowing down progress on our Fiber to the Home projects in Badger, Clare and Barnum but crews continue to splice and test lines in these areas.

Vantage Point Solutions is contacting customers in the Duncombe, Vincent, and Thor areas during February regarding plans for spring construction.

## Rate Changes for Long Distance and Cable

As announced in last month's billing statement, due to the increases in wholesale long distance rates, Webster-Calhoun Long Distance changed the **Intrastate long distance rate** from \$.12 per minute to \$.15 per minute effective January 1, 2010. The Interstate rate remains the same at \$.10 per minute.

Due to increases in programming fees, Webster-Calhoun will be increasing the **Basic Cable TV rate** to \$34.00 per month in the Churdan, Farnhamville, Gowrie and Paton areas.

*Be sure to call  
your loved ones  
and wish them a Happy  
Valentine's Day!!*



## Annual Meeting of Members

will be Tuesday, March 2<sup>nd</sup> at 7:00 p.m. at the Prairie Valley High School Gymnasium.



**With Our Members**



**MAIL BALLOTS will be sent out in mid February. They must be RETURNED BY 5:00 PM PRIOR TO THE ANNUAL MEETING!!**

## Say “DO-NOT-CALL” To Unwanted Telemarketers

A national Do-Not-Call Registry has been established to address unwelcome telemarketing calls. The registry applies to all telemarketers, with the exception of businesses with whom you have an existing relationship and certain non-profit and political organizations. Commercial telemarketers are not allowed to call you if your number is listed on the registry.

Consumers may register their residential telephone number, including wireless numbers, on the national Do-Not-Call Registry at no cost, either by telephone or via the Internet. To register by telephone, call 1-888-382-1222. For TTY, call 1-866-290-4236. You must call from the telephone number you wish to register. You also may register, or obtain additional information, via the Internet at [www.donotcall.gov](http://www.donotcall.gov). Inclusion of your telephone number on the national Do-Not-Call Registry will be effective three months following your registration. Your number will remain on the registry for five years, at which time you may re-enter your number on the list. You also can remove your name from the list at any time.

*The Federal Communications Commission requires that this notice be provided to our customers on an annual basis.*

## Telephone Assistance Available for Low Income Residents

The Low-Income Telephone Assistance Program makes residential telephone service more affordable for qualifying low-income households throughout Iowa. Qualifying low-income households receive reduced charges on their monthly telephone bill and reduced installation charges.

To qualify for Link Up and/or Lifeline Assistance, applicants must receive assistance from at least one of the following programs:

- Medicaid
- Food Stamps
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance
- Low-Income Home Energy Assistance Program (LIHEAP)
- Temporary Assistance to Needy Families Program (TANF)
- National School Lunch Program (NSL)
- Income at or below 135 percent of the Federal Poverty Guidelines

Contact Webster-Calhoun at 352-3151 for an application form or more details.

*The Universal Service Administration requires that this notice is provided to our customers on an annual basis.*



**ESPN360.com is *Now Available* to Webster-Calhoun Internet customers!!**

ESPN360.com is ESPN's live sports broadband network giving fans a 24/7 destination that delivers more than 3,500 live, global sports events annually. It is available at no cost to fans who receive their high-speed Internet access from Webster-Calhoun.

Have **SecureIT Plus**? If your computer isn't working properly, processes slow, or something just doesn't seem right, give support a call at 877-373-3320. At any time they can remote into your system (with your permission) and make sure everything is working correctly!

Last month there were several inquiries about Webster-Calhoun's ability to show the FOX network as a result of their rate dispute with **Mediacom**. *Webster-Calhoun is not associated with Mediacom* but because of Mediacom's presence in the metro area it received a lot of local TV network attention. However, Webster-Calhoun does negotiate a contract directly with FOX/Sinclair.