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Teleconnections

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Webster-Calhoun
Cooperative Telephone Association

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Happy Independence Day!

The **Gowrie Independence Day Celebration** is July 1 – 5th visit www.gowrie.org for details. Webster-Calhoun will be closed on July 5th to observe the holiday – see our entry in the parade!



With summer storms in full swing, Webster-Calhoun would like to remind you that lightning strikes can travel through the telephone line and electric energy can possibly be transferred. This can affect any item which may be plugged into a telephone jack. To protect equipment that connect to telephone and electrical outlets, please keep in mind these simple steps of what to do before and after a storm.

Before a storm: Unplug your electronic equipment if possible. Surge protectors are very important, but cannot guarantee 100% protection.

After a storm: If you have no dial tone, please check each device in your home that is plugged into a jack (cordless phones, answering machines and computers are plugged into both telephone jacks and electrical outlets!) Unplug each device, one at a time, checking each time for dial tone. Fiber to the Home customers should check the battery backup equipment. If you still do not have dial tone, report your trouble to our service department.

Fiber to the Home customers located in Gowrie, Pilot Mound, Churdan, Knierim, Somers, Farnhamville, Moorland, Boxholm, Lanyon and Paton need to be aware of the battery backup box in your home. This must always be plugged into an electrical outlet to power your telephone. When the power goes out, the industry standard 8 hour battery backup will power your phone (dial tone only.) The length of the battery is determined by how the phone is used (incoming, outgoing calls, or if the phone is used at all.) If you have no dial tone after a storm, check this device to see if all lights are green. If you still do not have dial tone and the lights show amber or red, report your trouble to our service department.



**Good Luck To Area FFA
and 4-H Members During
The County Fairs!**





Webster-Calhoun Cooperative Telephone Association appreciates the service of those in the military. To show our gratitude and to help family members keep in touch with loved ones serving in active duty Webster-Calhoun is offering an

Active Duty Military Discount.

(This includes a credit applied to the account of the soldier's household and requires proof of active duty status.)

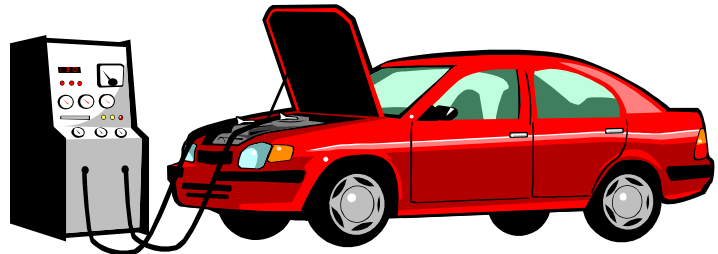
For more information contact our office at 515-352-3151.

Does your PC need a tune-up?

Just like a car, your computer needs regular maintenance to keep it healthy and working properly.

Otherwise software programs and Internet access do not work as you expect them to. With today's complex

computer hardware, software and peripherals, it's more difficult than ever for the common computer user to know how to solve complicated PC problems. If you think your computer is running slow or not working properly, contact Total Tech Services at Security Coverage to get your PC running at peak performance!



Call 1-888-723-4932

No need to unplug your computer and lug it to a repair shop. With a credit card and remotely accessing your computer through the Internet, TotalTech can diagnose and fix many PC problems! Let TotalTech perform an upfront Diagnostic to help determine the problem and recommend the right repair solution. Although prices vary, technicians can help you with a Total Tune-up (\$49.95), Virus & Spyware Removal (\$89.95) and more!

Not all virus protection programs catch everything all the time. Do you have SecureIT Plus and aren't sure if it's working correctly? Contact support and have them double check your system. Reassurance is part of the service!



Call 1-877-373-3320

Online Bill Access

Do something nice for yourself and Mother Earth. Streamline bill paying by receiving your Webster-Calhoun bills electronically and paying them online. It's a small change that can yield big benefits. By switching to electronic bills, the average household can save 6.6 pounds of paper every year. If 20 percent of all U.S. households made the switch, the collective impact would save more than 1.8 million trees. Of course, more gets saved besides trees when you manage bills online. You also save time by eliminating the clutter of paper statements and the need to write and mail checks.



To go green, give us a call at 515-352-3151 or visit our website at www.wccta.net (click online billing) and create your login. It takes just minutes to get started, but it reaps lasting rewards.