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Teleconnections

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Webster-Calhoun
Cooperative Telephone Association

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\$\$\$ Allocation Notices To Be Mailed \$\$\$

Anyone who did qualifying business with Webster-Calhoun in 2009 will receive an allocation notice in the next few weeks. Based on the total amount of patronage each account has done with Webster-Calhoun, this notice shows the total amount of dollars allocated, or set aside, and will be returned to you at a later date.

These notices, to be mailed in June, will include the allocated amount for 2009 and amounts from other years not yet retired (2002 – 2008).



**Flag Day
is June 14th!**

iWireless Towers Going Up

Webster-Calhoun owns PCS broadband spectrum and is working with iWireless to build out the Webster-Calhoun serving area as well as other areas in Calhoun County and the Fort Dodge metro area.

Towers are currently being constructed in Fort Dodge, Clare and Duncombe with towers already working in Somers, Moorland and Rockwell City. These towers are being built first to generate roaming revenue along Highway 20.

Changes in Customer Support

Webster-Calhoun recently made changes to 24 hour Internet and after business hours customer support. "We feel it is important for our customers to be able to talk with another person directly without having to go through guessing which number to push or leaving a message. We want to make it simple." said Office Manager, Marcie Boerner. "We're excited about taking a step in the right direction to help our customers as best we can 24 hours a day."

When dialing 352-7000 technicians from Iowa Network Services will be able to answer questions and help resolve Internet related issues day and night. When the office is closed customers will now be able to talk with a live person in the same support group to report trouble with telephone service or request that they be contacted regarding billing issues. Future plans will also include customer support for the new video product from WCCTA.

Security Coverage continues to provide support for the SecureIT Plus and Online Backup computer protection services. They are based out of Cedar Rapids, Iowa and can be reached at 1-877-373-3320.

**June is
National Safety
Month!**

**For more information
on safety and health
issues, visit the
National Safety
Council's web site at
www.nsc.org.**



Daryl Promes

Promes Named New Plant Manager

Daryl Promes was recently named the new Plant Manager for Webster-Calhoun. Steve Hade will also take on responsibility as Assistant Plant Manager. Both men have been employed at Webster-Calhoun for 20 years and have considerable experience with the company's operations. Congratulations to Daryl and Steve!



Steve Hade

High Definition Television?

High Definition is a choice. Digital and HD signals are not the same. So why are people bothering with HD? It's the picture. Analog is the type of signal and picture we've had since the rise of consumer television in the 1940's. "Digital" offers a higher resolution picture than analog. In the last decade many video providers have started offering digital channels, often as an add-on to a bigger selection of traditional analog channels. Most recently the digital conversion required local affiliates to broadcast a digital signal. Digital, with its higher resolution, makes the picture crisper and clearer. HD has an even better resolution.

The Television: HD TVs have a built-in tuner that allows them to receive high-definition signals and a screen capable of displaying those HD signals. A rooftop or "rabbit ears" antenna could pull in the signal and the built-in tuner would show it on the screen.

HD-Ready TVs do not have a built-in tuner to interpret and show HD signals, but they do have a screen capable of displaying high-definition signals. These TVs require an HD tuner in order to display a high-definition picture. This HD tuner usually comes from a video provider in the form of a set-top box.

The Signal: Broadcast of high-definition signals are only available in limited areas. WHO 13, the local NBC affiliate, is the first broadcaster in Iowa to make the full high definition conversion so now every camera, news story, weather graphic, local live pictures, commercials and promos are in high definition. Some HD versions of popular networks are also available, such as BigTen HD and Discovery HD. Making high-definition signals available presents new technical challenges, requires new equipment, and is more expensive.

The Shows: Many shows are labeled "Available in HD". Just because you see this label and you happen to have an HD TV doesn't mean you're seeing high definition. A channel has to be delivered in HD in order for the viewer to get the program in HD. Currently the signal offered by Webster-Calhoun is only an analog signal.

When Webster-Calhoun's new video service is available, many channels will be offered in both standard definition and high-definition signals. You can choose the channel to watch based on the best picture for your television.

Construction is still moving along as Central Cable Contractors finish plowing Fiber in the rural areas of Duncombe. They will then move on to the Vincent and Thor areas.

Cable Television Blackout Dates

Just a reminder: There are times when contractual restrictions do not allow certain televised sporting events to be viewed on Webster-Calhoun's cable television system.

Unfortunately these circumstances are beyond the control of Webster-Calhoun.

Don't Forget To Call Your Father And Wish Him A Happy Father's Day!!



Sunday, June 20, 2010