

March 2011

# Teleconnections

Published by:



**Webster-Calhoun**  
Cooperative Telephone Association

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## Support Number for WCDTV 352-4000

WCCTA continues to learn more about the digital television signal, television brands, and settop boxes right along with our customers. By dialing 352-4000 support is available 24-hours for help with issues with the new WCDTV.

## WCDTV Available In Barnum, Clare, Lanyon And Moorland!



It's your lucky day! Staff at Webster-Calhoun are excited to announce even more towns can sign up for WCDTV!

If you live in the Barnum, Clare, Lanyon or Moorland area and are interested in the new Webster-Calhoun Digital TV service please contact our office. Channel lineup and package information are also available online at [www.wccta.net](http://www.wccta.net).

Don't forget – WCDTV is also available in all areas of Churdan, Farnhamville, Gowrie, Knierim, Paton and Somers.

Spring is around the corner and things will begin growing! Green isn't just for the Irish.

## Annual Meeting of Members

on Tuesday, March 15<sup>th</sup> at 7:00 pm at the Prairie Valley High School Gymnasium in Gowrie.



Notification and mail ballots have been mailed out so don't forget to cast your vote. Mail ballots must be returned by 5:00 pm prior to the Annual Meeting!

## Harassing Phone Calls?

If you receive any phone calls that are threatening or you feel you are in danger, please call your local law enforcement. After receiving a call you can signal the WCCTA switch to mark the call by dialing \*57. (Make a note of the date and time.) Although the calling information cannot be released to you, it can be released to law enforcement.

Last month you learned more about the Do Not Call Registry provided by the Federal Trade Commission. You may want to check out their web site at [www.ftc.gov](http://www.ftc.gov) to find out more about telemarketer rules and how to file a complaint.

## ITA Day at the Capitol



*Pictured at the Capitol are WCCTA employees and board members with Senator Daryl Beall. (L to R) Marcie Boerner, Larry Winkelbauer, Sen. Daryl Beall, Daryl Carlson, Steve Gustafson.*

Thursday, January 27<sup>th</sup> was ITA (Iowa Telecommunications Association) Day at the Capitol where ITA member companies show off what they have been up to and talk to their elected officials. It was also a busy day at the Capitol as the Governor unveiled plans for a new budget. Employees and board members from WCCTA were able to speak with Sen. Daryl Beall, Rep. Helen Miller and Rep. Tom Shaw on issues that directly affect the cooperative.



**Spring is just around the corner! Please don't burn ditches near telephone equipment! Heat from the fire can cause melted wiring and conduit that potentially causes a loss of telephone service to you and your neighbors!!**

## Vacation Rate Reminder

Vacation rates are available for a minimum of 30 days and a maximum of 6 months during any 12 month period. (Be aware that any long distance calling from this number will result in removal from vacation rates.)

This service has been popular for members taking extended trips away from home. Your telephone is billed a discounted rate as an alternative to disconnecting your telephone service.



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### Support Phone Numbers:

Questions About Your Bill	
Install or Change Service	
Directory Listing, etc.	
Repair Service During Business Hours:	
Monday – Friday 8 am – 5 pm	352-3151
WCDTV Television Support	352-4000
Telephone Repair Service After Business Hours	352-5000
Internet Technical Support	352-7000
SecureIT Plus Tech Support	1-877-373-3320
Webster-Calhoun Long Distance	352-5050

Counseling, Crisis Intervention, Homeless Assistance,  
Health and Human Services Information: **Dial 211**

Information: Dial 1 plus Area Code 555-1212  
Or **Dial 411**

Travel information provided by the Iowa Department of  
Transportation during severe weather or construction  
seasons: **Dial 511**

Access Telecommunications Relay Service (TRS) for  
assistance that links deaf and hard of hearing people via  
the telephone: **Dial 711**

Locating Buried Cable: Contact Iowa One Call  
Toll Free 1-800-292-8989  
Or **Dial 811**

EMERGENCY ONLY **Dial 911**