

November 2010

# Teleconnections



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**Webster-Calhoun**  
Cooperative Telephone Association

1106 Beek Street, PO Box 475, Gowrie, Iowa 50543 ★ Phone: 515-352-3151 ★ [www.wccta.com](http://www.wccta.com) ★ [www.wccta.net](http://www.wccta.net)

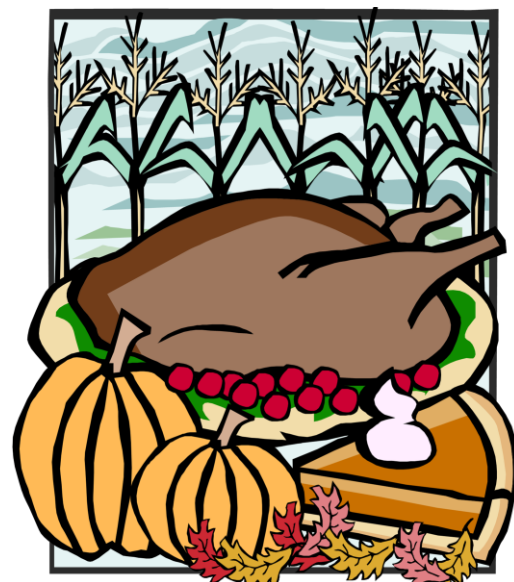
Webster-Calhoun continues to install **WCDTV** Digital Television over the Fiber to the Home network in the Churdan, Farnhamville, Gowrie and Paton areas. WCCTA technicians will continue to be assisted by contractors in November to help with the high demand of installations. Installation times vary based on number of televisions and the amount of new wiring that has to be done. WCCTA is very thankful for your patience!

Why start here? These are areas that Webster-Calhoun is currently franchised to provide Cable TV service to. Although a firm date has not been determined, WCCTA will eventually expand services to all city and rural service areas.

For more information about the available channel lineup and pricing please visit our website at [www.wccta.net](http://www.wccta.net). You may also contact our office at 352-3151 and we can mail out the brochure to you. Under "products and services" and then "WCDTV", you can also find user guide information for the service.

**Construction Update** Fiber to the Home construction is continuing in many communities throughout Webster-Calhoun's serving area. If you have not been contacted about a cutover and have service in **Badger, Barnum or Clare**, please contact our office!! Webster-Calhoun considers Fiber to the Home a priority and would like to finish cutovers for our entire serving area in 2010.

WCCTA's office staff will begin to contact subscribers in the **Duncombe, Vincent and Thor** areas during November to schedule times for Fiber to the Home cutovers. This involves minor rewiring and installing a battery backup (an electrical outlet is required) inside your home or business.



## Happy Thanksgiving!

The WCCTA office will be closed on  
November 25<sup>th</sup> & 26<sup>th</sup>.



Looking for gift ideas  
for the holidays?

Webster-Calhoun has several gift ideas to choose from! See the Flip video camcorder, digital photo frames and stocking stuffer ideas such as thumb drives and memory cards.





## Questions about your bill?

The Webster-Calhoun billing statement is itemized to allow you to see everything you are billed for. Items may also be pro-rated if you have service for a few weeks or days of a month. For questions about your billing, please contact the WCCTA office at 515-352-3151.

To see past invoices from Webster-Calhoun, you can login to our Online Bill section of the [www.wccta.net](http://www.wccta.net) web site. From here you can even choose how you wish to receive your monthly invoice.



## Stop by Webster-Calhoun Friday, December 3rd

and enjoy cider and cookies during Gowrie's City Wide Holiday Open House weekend! Ask about products and services and see the new WCDTV!

WCCTA will have a themed tree in the office lobby and at the Gowrie Festival of Trees showing WCCTA is "In Step with Members"



## Webster-Calhoun has several options available to make paying your bill easier:

**Office:** Payments may be brought into our office at 1106 Beek Street, Gowrie. For your convenience there is a drive up drop box on the South side of the building.

**Mail:** Payments may be mailed to WCCTA at PO Box 475, Gowrie, IA 50543-0475.

**Other Locations:** Payments can be made at:  
Security Savings Bank,  
Farnhamville and Boxholm  
Community State Bank, Paton  
Heartland Bank, Somers  
United Bank, Churdan

***PLEASE be sure to include your bill stub! We do use an account number instead of a telephone number to credit your account.***

**Direct Payment:** Simply let us pay your bill for you! You choose the bank and account and WCCTA will withdraw your payment on the 17<sup>th</sup> of each month. Save time, a check and a stamp!!

**Online Billing:** See your statement online at [www.wccta.net](http://www.wccta.net)!