

September 2005

Teleconnections

Published by:



Webster-Calhoun
Cooperative Telephone Association

1106 Beek Street, PO Box 475, Gowrie, Iowa 50543 ★ Phone: 515-352-3151 ★ www.wccta.com ★ www.wccta.net

Construction plans are beginning in the **Boxholm** and **Pilot Mound** areas.

If you live in rural areas of these exchanges and have *natural gas*, please contact us about where it is located underground!! You may also start to see some flags and markings for existing and proposed construction.

Construction in Pilot Mound, Boxholm, Somers, Knierim, and Moorland exchanges will include drops being plowed to buildings and new equipment being added to buildings and residences.

More help is on the way for those that are **frustrated with computer maintenance**. Who wants to deal with security issues like updates, viruses, and spyware? How? Who has time? Keep watching for more information from Webster-Calhoun!



Put I.C.E. On Your Cell Phone

Actually, cell phones and water *do not* make a good combination however, a unique campaign has gained a lot of momentum in England in the wake of deadly bombings. The effort involves how your cell phone could actually help save your life. Since the tragedy, cell phone users in England are being urged to program in a new number, and label that number with the letters I-C-E, which stands for **“In Case of Emergency.”** If you become unconscious, rescuers could scroll through your phone, and know exactly who to call, glean information that could potentially save your life.



Suggestions for making “ICE” number more visible to a rescuer or police officer: put a dot or “.” Before the letters “I-C-E”. By doing this, the “ICE” number will be at the very top of your phone book, thus very easy to spot. Also, if the “ICE” is the same number as someone else in the cell phonebook, just put a “1” in front of the area code and phone number to differentiate the numbers within the phone.

Did you receive a late notice? Recently the dollar threshold for sending out late notices has been lowered.

Bill statements are sent out on the first of the month and payments are due by the 20th. Late notices are generated by a computer for those that have not paid by that time. Subscribers that receive late notices are subject to disconnection of services if the payment is not made by the disconnect date. To avoid this and late payment fees, please pay on time!

**Don't forget to call Grandpa and Grandma on Grandparents Day!
Sunday, September 11th**

*Answering machine
eats the tape?*

*Can't find the
cordless in time?*



*Expecting an
important call?*

Then Get Voicemail From WCCTA!!

Call 352-3151 to get set up
for as low as \$3.00 per month!

Yes, 800 AND 888, 877, 866

are all considered toll free numbers.
This means if you dial 1-866-XXX-
XXXX the person you are calling will
pay for the call.

Toll Free Numbers are also available
from Webster-Calhoun Long Distance!
Call 352-3151 for more information.



Back to School?

Although most students are back in school now, **WCCTA employees** have been working hard all summer educating themselves on more products, services and technology. Some classes involve traveling out of town, some educators visit our office in Gowrie and some training is done via the Internet with web-based meetings.

Front office staff recently attended training on customer service and working with customers. Linda Lawrence & Marcie Boerner attended an accounting seminar hosted by our auditing company, Kiesling & Associates. Shirley Erb and Mistie Hansch learned more about working with and updating PIC and Directory Assistance databases at Iowa Network Services. They are also continually learning about updates to software, rules, rates and regulations.

Servicemen have been very busy learning more about Fiber To The Home (FTTH) which will be implemented in new construction in the Somers, Knierim, Moorland, Pilot Mound and Boxholm areas. They have listened to many vendors when looking at fiber equipment, attended fusion splicer demonstrations and Sonet technology sessions. Of course new construction also involves locating cable and keeping current with Iowa One Call technology. Daryl Promes and Chad Loseke attended training on web based access to submit locate requests to Iowa One Call. Don Reed and Curt Donahue recently sharpened their skills with computer mapping to keep track of construction, cable and equipment on computer software.



Have a Safe and Relaxing Labor Day Weekend!!

The WCCTA office will be closed on Monday, September 5th.