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NEWSLETTER

Teleconnections

August 2021

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A Program of:
NTA THE RURAL BROADBAND ASSOCIATION®



What Are Data Caps?

If you are comparing technology and Internet Service Providers to get access to the Internet, an important topic is Data Caps! This detail in the fine print should make you think twice about choosing your internet provider! Internet data caps are monthly limits on the amount of data you can use over your internet connection when uploading or downloading information. When a user hits that limit some networks will throttle or slow down data speeds, charge overage fees or simply cut off until the next billing cycle.

At Webster-Calhoun there are NO Data Caps. You receive unlimited access to the Internet at the package speed you choose. All month long, no fine print, no overage charges, and no contracts. So go ahead and binge watch your favorite TV series and start from season one.

Worry Free WiFi from WCCTA

Problems with your internet may not always be your internet connection. Having trouble with your wireless router? Hate the hassle of setting up a new router or updating the firmware? You don't need to buy a new one. Ask how WCCTA can make this easy for you! \$9.95 per month and we provide the router, updates, maintenance and support.

A one time installation of \$40.00 and technicians will find the best location in your home for the best wireless experience. You pick the username and password and we do the rest!

Having trouble with your wireless router? No worries for you if you have WCCTA's managed wifi. Contact the office at 515-352-3151 for more information.

New eBill Mobile App

If you enjoy using our eBill link on the website to pay your account, you may want to try our new mobile app! Available for both Android and iPhones, simply download the app and open. Enter your service address zip code and search to find WCCTA. Login information is the same as the web-based eBill online access.



811 Day

August is National Safe Digging Month and 811, the number you can dial to contact Iowa One Call, is recognized on August 11th! Remember to help protect WCCTA's investment in buried fiber by calling before you dig! Reach Iowa One Call 24 hours a day, 7 days a week by calling 800-292-8989 or dial 811.



**Know what's below.
Call before you dig.**

Make Your Payment On-The Go



- Add Your Zipcode
- Pick The Community Agency
- Add in Your Account Info
- Then Make Your Payment

You Are All Set

Here Is How You Get Started!

Below are a variety of options to download the eBill Mobile App.



eBill Mobile
Innovative Systems, LLC



National Dog Day!

Did you know August 26th is a special day for man's best friend? At Webster-Calhoun we know everyone loves their fur baby; however, there are times when we may request that Fido be put away for safe keeping, in a kennel or tied up while our technicians are on site. It's a dog's nature to be protective of you from strangers no matter how big or small. It is an easy way to keep everyone safe.



Device Tip:

'Tis the season for summer storms and power surges. Sometimes outages or even slight flickers in your power can affect electronic devices in your home such as wireless routers, computers, and set-top boxes. If a device doesn't power back up correctly it may not work correctly. It may require you to reboot the device or manually power off the device, wait a few minutes, and power it back on.