

Happy Thanksgiving

NEWSLETTER

Teleconnections

November 2020

THIS ISSUE:

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(463-2355)

With the uncertainty of COVID-19, we are more than happy to help assist you as much as possible over the phone and remotely during this time. We have the privilege and responsibility to provide an essential service our communities rely on and will continue to do so to the best of our ability and continue to move forward cautiously.

Tips for Online Shopping

One of the perks for online shopping is you can do it from anywhere and use any device. A stolen identity is worse than a lump of coal in your stocking this holiday season. Stick to these smart online shopping tips to keep your information protected.

- Always use a passcode to access your tablet or smartphone.
- After accessing a shopping or banking site, be sure to completely log out of the site before exiting.
- Don't let your computer or device remember your usernames, passwords or credit card information.
- Use debit cards instead of credit cards for online transactions or stick to a payment service like PayPal.
- Shop secure sites only before entering personal or financial information. Look for "https" at the beginning of the site's address.

Worry Free WiFi

Do you need a new router? Do you know what equipment you need? What's an extender? Why can't you get a signal in a different room? Don't want to mess with the installation? Don't want to deal with keeping it upgraded and troubleshooting any issues?

Don't Worry! Make Webster-Calhoun your first call! We'll keep you connected in your home or business – without the hassle. No worries. We provide and set up the wireless router and can remotely upgrade and troubleshoot issues for you. Priced at \$9.95/month contact the office at 352-3151 for more information.



Office Closed

(543-8166)

Webster-Calhoun Cooperative Telephone Association will be closed for Thanksgiving on Thursday, November 26th and Friday, November 27th so our employees can enjoy time with family. As always if you need immediate assistance outside regular business hours, please contact support at:

Telephone Technical Support: 515-352-5000
Internet Technical Support: 515-352-7000
WCDTV Technical Support: 515-352-4000
Tech Home Support: 877-373-3320
Iowa One Call (locating underground facilities): Dial 811

*Shop Small
& Shop Local*



Universal Service Lifeline Credit Change

Effective December 1st the Lifeline credit for voice service will be reduced from \$7.25 to \$5.25. Lifeline broadband credit (internet access) will remain at \$9.25. Lifeline is a program from the FCC (Federal Communications Commission) to help make services more affordable for eligible consumers. Do you qualify for assistance? Contact our office at 515-352-3151 for more information.

HBO/MAX Free Preview Weekend

Don't miss 5 days of FREE movies and original series on HBO and CINEMAX during the Thanksgiving holiday! The free preview weekend allows you to see HBO and Cinemax for FREE starting Wednesday, November 27th through Sunday, December 1st! Be sure to look for those premiums on WCDTV channels 450-455 and 475-482.

Like what you see? Add HBO for \$18.00/month and Cinemax for \$15.00/month by contacting the office at 352-3151.



Newsletter Contest

Congratulations to Thomas and Judith Schwanz of Badger and Tom Hlubek of Gowrie! They found their phone number located in the newsletter last month! There are three located in this newsletter. Can you find them? Find YOUR phone number in this newsletter and contact our office to win a \$10.00 credit on your billing statement!