## **PLEASE CHOOSE ONE:**

☐ YES, Sign me up for
Webster-Calhoun Long Distance 15¢ Intrastate & 10¢ Interstate per minute No monthly fee – only charged for calls yo make – one billing statement.
☐ I prefer a different carrier:
(Enter Name and Carrier CIC Code) It is your responsibility to verify the correct code and calling plan with this long distance carrier—some carriers have more than one code to choose from. This code may or may not be available in our area.
No, I do not want long distanceIf you choose NOT to have access to long distance service you will be PIC'd to Webster-Calhoun Long Distance for billing purposes and charged \$2.00 per month for WCCTA's toll restriction feature.
Phone Number Affected
Customer Signature
Date
Yes, I would like to place a preferred carrier freeze on my long distance service: (please circle)
Interlata Carrier Intralata Carrier

Both Interlata and Intralata

\$5.50 PIC Change Charge To Change Existing Long Distance Carriers

The carrier you choose will handle all your Interstate and Intrastate calls unless otherwise specified.

**Interstate** calls are those placed outside our state.

**Intrastate** calls are those placed within our state.

Webster-Calhoun Cooperative Telephone Association PO Box 475 Gowrie, IA 50543-0475 Phone: 515-352-3151

## Choosing A Long Distance Carrier



Equal access is a chance for you to choose which long distance company you want for 1+ long distance calls.



## LONG DISTANCE CARRIERS AVAILABLE TO WEBSTER-CALHOUN CUSTOMERS

Webster-Calhoun Cooperative Telephone Association has Billing and Collection Agreements with Webster-Calhoun Long Distance and Iowa Network Services only. You may choose a long distance provider from those listed below, however, you will receive a separate billing from the selected carrier for your Interlata and Intralata calls. It is your responsibility to contact your chosen carrier and establish a Billing Account and/or Optional Calling Plan. Make sure to "verify" your plan/billing code to avoid future billing problems. You will be billed directly from that carrier.

Long Distance Company	Carrier CIC Code	Customer Service
Coast International Telecom	0063	800-848-2661
Level 3 Telecommunications	0071	800-422-1199
Level 3 Telecommunications	0211	800-783-2020
MCI Business	0222	800-444-2222
MCI Residential	0222	800-777-2321
Affinity 4	0555	800-800-7550
Affinity 4 Amerivision	0284	800-800-7550
AT&T	0288	800-222-0300
Century Link Communications	0432	800-860-1020
Century Link Communications	0550	866-642-0444
Century Link Communications	5046	800-201-4099
Excel Telecommunications	0457	800-875-9235
Worldcom	0555	800-444-1111
Winstar	0643	800-789-7022
Matrix/Trinsic	0780	877-987-4674
Powernet Global Communications	0813	800-860-9495
Webster-Calhoun Long Distance	5261	515-352-5050
First Communications	5672	877-955-5335
Verizon	5483	800-483-1660
D : 14 2046		

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FYI: Carriers go by "CIC code" not by name. They may also have several CIC codes with the same name. Please contact the carrier directly to verify the CIC code you should use and calling plan rates.

## REQUEST FOR PREFERRED CARRIER FREEZE

Keep your long distance service from being changed without your authorization.

Having your long distance service provider changed without your consent is known as "slamming". In order to better serve you and keep you from getting your service changed without authorization, we provide a service for our customers who would like to have more control over their telephone service. This service is called a **preferred carrier freeze**. A preferred carrier freeze prevents a change in a subscriber's service without the consent of the subscriber. The preferred carrier freeze can be placed on your intrastate and/or interstate telecommunications carriers **free of charge**.

Once the preferred carrier freeze is in place, the freeze can only be lifted by you either by written or oral authorization. The authorization required for the lifting of the preferred carrier freeze is in addition to the regular verification process required to change to a different telephone service. The written authorization must be signed and state your intent to lift a preferred carrier freeze. It should also include your billing name and address and each telephone number to be affected. The oral authorization can be initiated by the customer or can be a three-way conference call with you, the carrier to which you wish to switch, and one of our service representatives.

By adding this FREE feature we will automatically reject any requests from long distance carriers to change your PIC (Primary Interexchange Carrier).

Please contact the office with any questions or concerns about choosing a long distance carrier. 515-352-3151