

Enjoy Labor Day!

NEWSLETTER

# Teleconnections

September 2020

## THIS ISSUE:

Welcome  
Capital Credit Retirement  
Password Requirements  
Newsletter Contest  
(356-2155)

**With the uncertainty of COVID-19, we are more than happy to help assist you as much as possible over the phone and remotely during this time. We have the privilege and responsibility to provide an essential service our communities rely on and will continue to do so to the best of our ability and continue to move forward cautiously.**

## Welcome!

It has been a busy summer and we are excited to welcome THREE new employees to Webster-Calhoun in August!

Morgan Schamel is quickly adapting to the basics of telecom accounting in the office. She lives in Farnhamville with her husband, Jacob.

AJ Dorsey is learning the various roles of the plant department. He lives in Gowrie with his wife, Katie, and their children Drew, Charlie, and Nora.

Austin Promes, of Gowrie, spent the summer of 2012 as an intern in the plant department and we're happy to welcome him back!

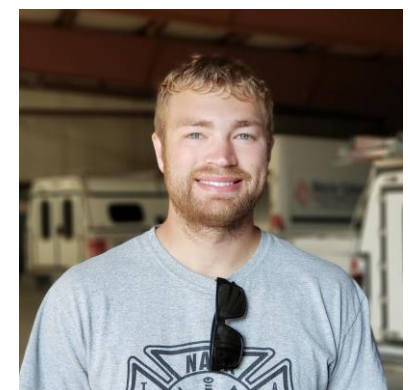
WCCTA is still seeking to hire additional outside plant technicians as we begin expanding into Calhoun County. Technology experience is a plus but not required. For more information contact our office or complete an application for employment found on line at [www.wccta.com/careers](http://www.wccta.com/careers).



Morgan Schamel



AJ Dorsey



Austin Promes



# Capital Credit Dividends

(389-3237)

The WCCTA Board of Directors voted to retire 50% of the remaining standard capital credit dividends (25% of the total year) allocated for the year 2007 as well as 100% of the standard capital credit dividends allocated for the year 2018. Late-November checks totaling almost \$2.7 Million will be refunded to past and present members.

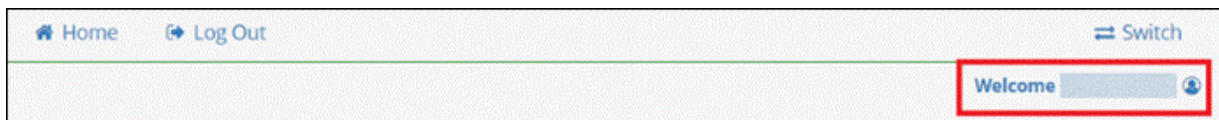
Yes, you read that right! Members having service with us in 2007 and newer members with service in 2018 will receive checks this fall. With the impacts of COVID-19 being such an unusual year across the nation, the Board determined this would be a good year to retire multiple allocations in the hopes it will reach even more members.

## WCCTA.net Email Passwords

As part of the new email platform new requirements are also in place if you change the password on your wccta.net email account. A strong password helps to keep your information secure. These are minimum requirements but a longer password is even better!

**Passwords are required to be at least 8 characters long and must contain at least 3 character types: lowercase letter, uppercase letter, number, special character. The only character you cannot use is a semicolon (;).**

How do you change your password? Contact our office and we can help or go directly to the email user portal on the WCCTA.net website and navigate to the Welcome [username] link.



This area gives you the opportunity to change your password and you can also set up account recovery in the event you get locked out.

As always if there are any issues please contact our office at 515-352-3151 or support at 515-352-7000. To avoid confusion with spam remember we will never ask for personal information or your email password through an email.

**WCCTA's Office will be Closed on Monday, September 7<sup>th</sup>  
so our staff can enjoy Labor Day!**

## Newsletter Contest

Congratulations to Keaton Martin of Somers! He found his phone number located in the newsletter last month! There are three located in this newsletter. Can you find them? Find YOUR phone number in this newsletter and contact our office to win a \$10.00 credit on your billing statement!

