

PHONE FEATURES

Choose the phone features that meet the needs of your household or business!

Calling Features

Call Forwarding	Free
Call Waiting	Free
Three-Way Calling	Free
Calling Number Block	Free

Caller ID Features

Calling Number Only	\$2.00/month
Calling Name and Number	\$3.00/month
Name & Number w/ Call Waiting	\$4.00/month
Caller ID pop-up on Television	Free

Must have WCCTA TV service and Caller-ID feature.

Long-Distance Calling Packages

150 Minutes	\$10.00/month
350 Minutes	\$20.00/month
550 Minutes	\$30.00/month

Beneficial if you plan to make a lot of long-distance calls.

Any overages are charged at 6¢ per minute instead of 10¢ per minute. Whether you use the minutes fully each month, you will be charged the full package price.

Voicemail Packages

Voicemail 0	Free
Voicemail 1	\$3.00/month
Voicemail 2	\$5.00/month

Each package has its own set of unique features, ranging from simple to more elaborate features.

Don't see a feature you're looking for? Contact our office for a complete listing!

TELEPHONE DIRECTORY

Looking for a phone number? Visit our website to access our online telephone directory.

BATTERY BACKUP

To avoid service disruptions during a short power outage and the ability to contact emergency services a backup battery device is available. Contact our office for options.

KEEP YOUR PHONE NUMBER

Want to keep your phone number when you switch providers? Before you cancel with your current provider, call our office to get started on the process of porting your phone number to Webster-Calhoun.



TECH SUPPORT

(515) 352-5000



CONTACT US

(515) 352-3151



1106 Beek Street
PO Box 475
Gowrie, IA 50543

WWW.WCCTA.NET

Telephone

SIMPLE & CONVENIENT



Webster-Calhoun
Cooperative Telephone Association

TELEPHONE SERVICE

Installing New Service

One-time fees when starting new service with Webster-Calhoun:

New Account Fee **\$20.00**

One-time fee applied to all new accounts, you will see this on your first monthly invoice.

Advance Payment ***Varies**

An advanced payment of \$40.00 (per service) is required to install service. The amount is applied to your account and acts as a credit towards your first monthly invoice.

OUR SERVICE AREA

ILEC (Incumbent Communities)

District 1: Gowrie, Pilot Mound, Boxholm, Lanyon, and Paton.

District 2: Churdan, Knierim, Somers, Barnum, Farnhamville, and Moorland.

District 3: Vincent, Thor, Duncombe, Badger, and Clare.

CLEC (Competitive Communities)

Lohrville, Manson, Rockwell City, Lake City, and rural Fort Dodge.

These communities must have WCCTA as a long-distance carrier.

Federal Universal Service *Detailed Explanation

The Universal Service Fund is a program overseen by the FCC and funded by telecommunications providers across the country. The program ensures rural consumers living in difficult to serve areas as well as schools, libraries, and rural healthcare providers have access to high-quality networks and affordable services. These charges are based on regulatory changes mandated by the FCC in order for Webster-Calhoun to continue to receive revenue from The Universal Service Fund (USF). This is calculated by multiplying prescribed universal service contribution factor times your service charges.

LOCAL SERVICE RATES, MANDATORY CHARGES & OTHER FEES

These charges, taxes, and fees apply to each month with active service and are subject to change.

	Residential	Single-Line Business	Multi-Line Business
Local Service Access Charge (ILEC & CLEC) <i>Charges for access to the local network. Minimum allowed by the FCC to receive universal service funding.</i>	\$22.50	\$22.50	\$22.50
Access Recovery Charge (ILEC) Cost Recovery Fee (CLEC) <i>The FCC states that recovery of lost access revenue (which was originally billed to Interexchange [long distance] Carriers) should come from the end users first. Applies to business accounts. ILEC & CLEC subject to FUSC %.</i>	\$0.00	\$3.00	\$3.00
Subscriber Line Charge (ILEC) Network Connect Fee (CLEC) <i>This charge helps pay part of the cost to the local telephone company supplying the phone line to your home or business. It is designed to help local telephone companies recover the cost of providing the facilities that connect you to the telephone network. ILEC & CLEC subject to FUSC%.</i>	\$6.50	\$6.50	\$9.20
County 911 Surcharge (ILEC & CLEC) <i>Voted upon by the county residents and imposed by local government, this fee is collected by WCCTA and passed onto the local county 911 boards to help pay for emergency services.</i>	\$1.00	\$1.00	\$1.00
Dual Party Relay Service (ILEC & CLEC) <i>DPRS is used for the Iowa telecommunications relay service and the equipment distribution program. In 2018, The Iowa Utilities Board required all telecommunications carriers to contribute \$0.03 per phone line to this fund.</i>	\$0.03	\$0.03	\$0.03
Wiring Maintenance (ILEC & CLEC) <i>This fee covers repairs to the wiring from the external NID into your home and jacks. It doesn't include customer-owned equipment, problems caused by willful damage or wiring not done to industry standards.</i>	\$1.00	\$1.00	\$1.00
Federal Universal Service Charge (ILEC & CLEC) <i>*This percentage changes quarterly. See detailed explanation.</i>	*Varies	*Varies	*Varies
Federal Excise Tax (ILEC & CLEC) <i>*This 3% tax is applied to local phone service.</i>	*Varies	*Varies	*Varies
State and County Taxes (ILEC & CLEC) <i>*Taxes imposed by state, local, and municipal governments on goods and services.</i>	*Varies	*Varies	*Varies

**Approximate per month charges:
Not including any extra applicable features and fees associated, as well as any long distance charges.**

STARTING AT
APPROX.
\$33.25
PER MONTH

STARTING AT
APPROX.
\$37.29
PER MONTH

STARTING AT
APPROX.
\$40.92
PER MONTH
PER LINE