



Webster-Calhoun
Cooperative Telephone Association

Connections

October 2024

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Happy Halloween!
Be safe trick or treating
in your communities.



Boerner Named New GM

Webster-Calhoun Cooperative Telephone Association (WCCTA) Board of Directors proudly announces the appointment of Marcie Boerner as its new CEO/General Manager, effective January 1, 2025.

Boerner, who has dedicated 28 years to WCCTA, will be the third General Manager in the cooperative's 70-year history. Marcie has built her career with the cooperative, touching nearly every part of the business.



As the cooperative has grown, she has grown with it: implementing change, displaying leadership, and driving innovation while keeping our customers, member-owners and staff at the heart of it all.

"I am deeply honored and excited to take on this new role," Boerner said. "I am looking forward to enhancing education and training as our teams continue to grow, serving our expanding footprint, fostering community connections, and driving economic development."

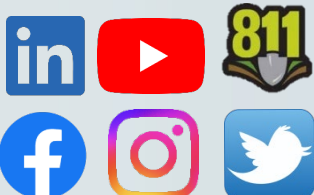
Over the years, WCCTA has forged strong partnerships with local schools and businesses, enhancing connectivity and supporting educational initiatives. Additionally, the cooperative has spearheaded community initiatives like the Revolving Loan Fund, significantly improving the quality of life for residents.

"Most importantly," Boerner added, "I am excited for the collaboration between our members and our dedicated staff to plan for the future and continue enhancing the quality of life in the communities we serve."

Alan Jacobson, President of WCCTA's Board of Directors, expressed confidence in Boerner's ability to lead the company into its next phase of development.

"Marcie's leadership style, concern for community and strategic vision are in perfect alignment with WCCTA's future goals," said Jacobson. "We are confident she is the right person to lead our cooperative and its members into this exciting new chapter."

Boerner assumes her new role at a pivotal moment for WCCTA, as the cooperative continues to innovate and strengthen its position as the leading provider of communications solutions in north-central Iowa. To learn more about WCCTA, visit www.wccta.com.



FCC Broadband Consumer Labels

Broadband Labels are designed to provide clear, easy-to-understand, and accurate information about the cost and performance of high-speed internet services.

The labels are modeled after the FDA's nutrition labels and are intended to help consumers comparison shop for the internet service plan that will best meet their needs and budget. The labels disclose important information about broadband prices, introductory rates, data allowances, and broadband speeds.

Some providers have already been required to display their labels beginning in April of 2024, providers with less than 100,000 subscribers have had until October 10, 2024, to comply with FCC rules to display broadband labels at their points of sale.

Going forward you will be seeing these labels on the website and Internet brochures.

Election Season Scams

With election season around the corner, this means scammers will be even more active in their efforts to steal personal information and money from consumers across the country. Watch out for these types of scams.

Political Donation Scams

Cybercriminals may reach out to you by phone, email or social media posing as a political action committee to steal your personal information and money.

Fake Surveys/Polls

Fraudsters may contact you and pretend to be a political volunteer asking you to take part in a survey.

Voter Registration Scams

Scammers may reach out to you to update your voter registration or tell you that you can register to vote over the phone.

Capital Credit Retirement

The Board of Directors voted during their September meeting to retire **20%** of the standard capital credits allocated for the year **2008**, **100%** of the standard capital credits allocated for the year **2011**, and **20%** of the standard capital credits allocated for the year of **2021**.

Checks totaling over \$1.5 Million will be mailed out to past and present members at the end of November.

Broadband Facts	
Provider Name	
Service Plan Name and/or Speed Tier	
[Fixed or Mobile] Broadband Consumer Disclosure	
Monthly Price	\$00.00
This monthly price is an introductory rate	Yes / No
Time the introductory rate applies	YY months
Monthly price after the introductory rate	\$00.00
Length of contract	YY months
Link to Terms of Contract https://www.example.com/terms-of-contract	
Additional Charges & Terms	
Provider Monthly Fees	
Fee description	\$00.00
Fee description	\$00.00
Fee description	\$00.00
Fee description	\$00.00
One-Time Purchase Fees	
Fee description	\$00.00
Fee description	\$00.00
Early Termination Fee	\$00.00
Government Taxes	Included/Varies by Location/\$00.00
Discounts & Bundles	
Visit the link below for available billing discounts and pricing options for broadband service bundled with other services like video, phone, and wireless service, and use of your own equipment. https://www.example.com/discounts	
Speeds Provided with Plan	
Typical Download Speed	000 Mbps
Typical Upload Speed	000 Mbps
Typical Latency	00 ms
Data Included with Monthly Price	
Charges for Additional Data Usage	000 GB \$/GB
https://www.example.com/data-usage	
Network Management Policy https://www.example.com/network-management	
Privacy Policy https://www.example.com/privacy	
Customer Support	
Phone:	(555) 555-5555
Website:	https://www.example.com
Learn about the terms used on this label. Visit the Federal Communications Commission's Consumer Resource Center. fcc.gov/consumer	
Unique Plan Identifier: F0005937974123ABC456EMC789	